

3Com FAXport IP Fax Messaging Software

Enhanced IP Fax Services for Enterprises and Workgroups

3Com's FAXport IP Fax Messaging Enterprise and Workgroup editions enable companies to quickly and efficiently establish enhanced IP fax services across their entire network. The solution seamlessly integrates fax services with business applications and workstations, allowing users at any desktop anywhere in the WAN or LAN to prepare, preview, send, and receive faxes without leaving their chairs or exiting their e-mail inboxes.

Powerful Features

FAXport IP Fax Messaging allows users to:

- Send the same message to e-mail and fax recipients simultaneously
- Attach documents with the click of a mouse button
- Receive and manage incoming faxes from e-mail inboxes

3Com's FAXport IP Fax Messaging easily integrates with Microsoft Exchange and Outlook, Lotus Notes and Domino, SMTP, and POP3/IMAP4 e-mail clients and servers, providing the ability to send and receive faxes the same way you send e-mail. Although best suited for integration with e-mail applications, FAXport includes a classic Windows client that lets users fax from any Windows application. It even supports Citrix MetaFrame and Windows Terminal Server.

And because 3Com FAXport IP Fax Messaging is CommWorks Ready, you can connect to a wide selection of CommWorks-enabled carriers and ISPs and start sending your faxes economically over the Internet. FAXport IP Fax is the first step in unified messaging.

How it Works

When integrated with Microsoft Outlook or Lotus Notes client software, users can take advantage of FAXport's convenient "Fax To" button to instinctively send faxes as easily as they would e-mail. FAXport server automatically turns file attachments such as Word files or Excel spread sheets into fax attachments. As a result, users face no learning curve and can quickly start faxing directly from familiar e-mail applications. And network managers save the time and resources they would otherwise spend providing technical support to multiple users.

When not using an e-mail application, users can simply select the fax driver instead of the print driver and choose Fax instead of Print. The file then travels over the LAN to the FAXport server application, which then relays it to a shared modem for transmission to its destination. If all ports are in use, the fax is automatically queued in the server and transmitted as soon as a port becomes available.

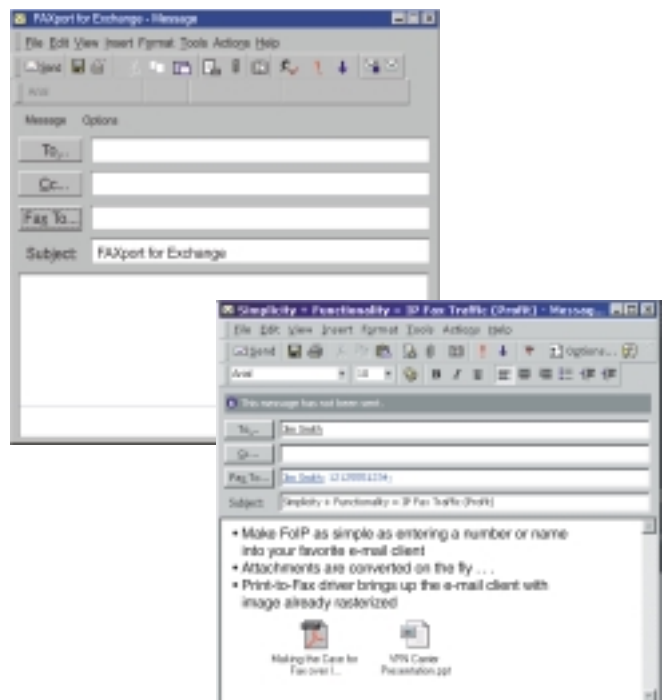
For added convenience, FAXport enables users to easily add cover sheets and attachments to faxes. It also provides private or shared phone books for listing contact information and allowing users to import names, addresses, and fax numbers from databases such as Microsoft Access, SQL, FoxPro, dBase, and Paradox.

Real-Time Fax Status

FAXport provides real-time status information about fax jobs in progress. No longer are users required to leave their offices and go to another location to determine whether faxes have reached their destinations—the fax status is displayed in real-time right on their desktops. That gives them the freedom to either re-send faulty transmissions or view and print the received confirmation, saving them time that can be spent performing other important tasks.

Simple Installation

In a few easy steps, network managers can configure FAXport on every desktop in the network. FAXport's Auto E-mail Load function streamlines the installation of FAXport on every workstation. After installing the FAXport server and gateway software, an e-mail message will be automatically sent to every FAXport user in the network. Users then click on an icon that automatically installs the client software. Alternatively, Microsoft Systems Management Server (SMS) can be used to complete the installation.



3Com FAXport IP Fax Messaging provides an easy way for users to send and receive faxes from their desktops.



Cost Savings

Using FAXport, companies can save over solutions that require dedicated analog fax lines. Organizations using IP faxing routinely save as much as 67 percent over analog fax alternatives. In addition, FAXport allows companies to reduce the number of phone lines, fax devices, and LAN fax servers, and reduce hardware maintenance costs—all adding up to additional and significant cost savings.

Control and Security

With FAXport, faxes can be sent to private e-mail inboxes, rather than to non-secure, public fax machines. Simply configure your router or sign up for a CommWorks IP telephony account. And fax images can be sent encrypted, so senders and receivers can rest assured no one else will view their transmissions.

Network managers retain full security control over user fax accounts and usage—fax accounts can be secured using network security methods and behind network firewalls. In addition, network managers can preview faxes before transmission, avoiding possible errors and maintaining security of sensitive information. FAXport IP Fax also enables network managers to centralize fax security, eliminating the potential security risk of maintaining numerous unsecured desktop fax devices.

Enterprise Version – Creating a Virtual Fax Network

The FAXport Enterprise version includes all the great features and benefits of the FAXport Workgroup version plus the ability to connect multiple business sites either through a WAN or through the Internet into one Virtual Fax Network (VFN). With cost center billing, advanced LCR, and fax network control, Enterprises can scale their solutions to take advantage of its distributed presence to better control and save on faxing.

CommWorks Ready

FAXport IP Fax Messaging comes already enabled to take advantage of the 3Com CommWorks IP Telephony platform. Companies need only to subscribe to the telephony services offered by a CommWorks-enabled service provider, which delivers faxes over the Internet and provides value-added fax services. This solution allows companies to save on long distance charges. It also enables them to cut equipment costs, since less dedicated fax hardware is needed to send documents over the Internet.

Features	Benefits
Complete integration	Provides complete integration with Microsoft Outlook, Lotus Notes or any POP3/IMAP4 e-mail compatible client; includes a classic Windows version for any Windows desktop, eliminating the need for dedicated fax machines and phone lines.
Fax broadcast	Enables customers to dispatch faxes to thousands of recipients in a single transmission as easily as if sending to one.
Print-to-fax	Allows users to fax from any Windows application by choosing the File/Print command and then selecting the FAXport as the desired printer.
Fax-to-mail	Allows users to convert e-mail into faxes, including attachments, with the click of a button.
E-mail native file attachments	Provides the ability to convert e-mail attachments of any file type to a fax.
Web-enabled fax-on-demand	Enables users to access libraries of electronic documents and request delivery by fax, providing flexible distribution of documents to people outside the office, including users lacking e-mail access.
Receive to inbox	Enables received faxes to be received directly to e-mail inboxes when used with DNIS routing; faxes stay private because they don't sit on a public fax machine waiting for delivery.
Legal applications	Allows users to print on send or receive, so copies for files can be automatically generate; simply add a billing or account code and track billable faxes to clients.
FAXport phonebooks	Enables transfer of databases for use as fax phonebooks, saving users from re-entering contact information.
Centralized control and management	Provides full reporting on all incoming and outgoing faxes, including senders, recipients, and fax numbers.
Security	Provides comprehensive and flexible security controls based on user, group, or feature, and includes features such as transmission control of faxes and restriction of dialing lists.
Encryption	Allows faxes to remain private until delivered to the user's desktop or inbox, and until they are sent to a recipient's fax machine.
Standards-based	Provides store-and-forward capabilities based on the ITU-T T.37 standard; all modular fax server applications have been based on such industry standards as Open Data Base Connectivity (ODBC) and the Simple Network Management Protocol (SNMP).

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