



Previous FAXport versions removal and database backup for a successful upgrade and database restoration into FAXport version 9

Steps to backup the old FAXport server's database and uninstalling it:

- This document assumes that you have installed FAXport in the default directories. If this is not the case, you will need to translate all path names to the paths where the software is actually installed.

1. Backup existing program files:

Important note:

In order to restore old faxes from previous versions of FAXport you would need to move the fax items to FAXport's public folders before unloading the old server. It is most recommended to move them into folders in the root and NOT subfolders.

Network phonebooks can be restored either by exporting them to MDB file (Microsoft Access format) by using phonebook menu option in FAXport client and then importing them to the new FAXport server, or by restoring database files. If you choose the export\import option, you would need to export before the old FAXport server is unloaded.

Network attachments and shared cover pages need to be saved locally before unloading the old server and then re-save them into the new server.

User list, server settings, permissions and fax items in the receive log and send log cannot be restored at this point.

Here are the location and name of the folder that should be saved for backup.

Version 6:

C:\Program Files\LANSource\Server6

Version 7

C:\Program Files\LANSource\Server

Version 8

C:\Program Files\3Com\server

- * It is best to back them up to a disk other than the one they are currently installed into as some of the searches of the uninstaller may remove some of the files you are trying to preserve.

2. Uninstalling old FAXport server:

Run FAXport latest CD installation, setup would recognize the old FAXport version installed on your machine, choose remove all (NOT upgrade), after setup finishes to remove FAXport, DO NOT restart the machine.



3. Removing program files and registry entries:

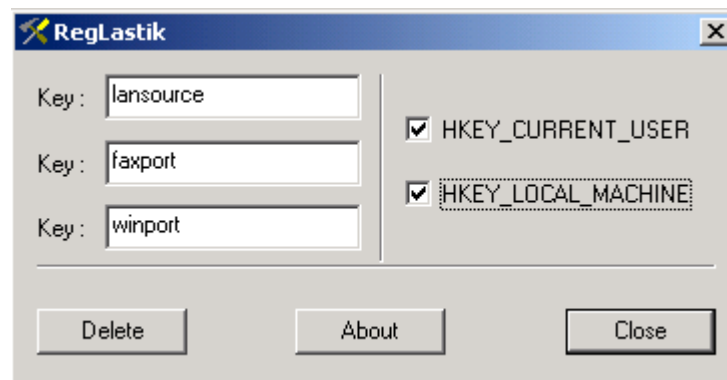
Go to \program files\common files and check that LANSource shared or 3Com shared folders are not present in that location, if they do, delete them manually.

FAXport uninstaller does not remove old registry entries that may cause problems in the new version. We have developed a tool called RegLastik that removes critical FAXport entries in registry without harming the operating system or other applications. It supports all of Microsoft's Windows OS versions.

Run reglastik.exe application from the FAXport CD installation located under \support\reg_cleaner\

Add the values: lansource, faxport and winport to each Key boxes and check both Hkey_current_user and Hkey_local_machine checkboxes as showed in screen capture bellowed, then press delete.

After the process is finished, restart the machine.



Your system is now clean, you can now go ahead and install the latest FAXport version.

Steps to restore backed up database to the new installed FAXport server after it is up and running:

1. Stop the FAXport communication server service or application.
2. restore \server\phone*.tif, *.ser, *.mdx, *.dbf (version 6 default location \server6\phone)
3. restore \server\pubphone.bk and \server\foldlist.bk (version 6 default location \server6)

- If you have locally saved network attachments as tif files and cover pages saved as cpg files from the old server, you would need to resave them through FAXport client.

User list, server settings, permissions and fax items in the receive log and send log cannot be restored at this point.